

RMV Trucking Association of Massachusetts Webinar, April 1, 2020

Webinar Question	Response
OCN plate removal (Section 5): How do I go about removing a piece of equipment from our OCN list while Section 5 is closed? I have the proper paper work and plate to turn in?	Section 5 isn't closed. Due to the pandemic, we aren't accepting anything face-to-face, but you can mail these in to: Registry of Motor Vehicles, P.O. Box 55897, Boston, MA 02205-5897
I have two new Sub-Station trailers, that I need to register, they will have semi plates. Where do I go to get them done?	If you as business owner want to register directly, you can make an appointment at one of the RMV's eight open service centers. However, only one transaction can be conducted per appointment, so you would need two separate appointments. Runners can drop off transactions at one of our three open B2B centers. www.Mass.Gov/myRMV
IRP Renewals, have you extended this?	No. Due to the current pandemic and to manage volume, all IRP renewals have been divided into two groups that the RMV prefers to renew in May and June. The expiration month you have been assigned is your group designation. May expirations are for Fleets 288770002 to 351880001 and have been mailed; June registrations are for Fleets 20001 to 288760001, and will mail in mid-May. The RMV will give priority service to those who return their IRP renewals in their designated month. The goal is to avoid receiving the bulk of renewals in late June. The RMV is currently accepting mail-in and online IRP renewals only.
What if a commercial customer can not provide a 147c or a 565 IRS letter because of the the back log with them but has a business in Concord, MA?	When a customer wants to register a vehicle in the name of a business entity, RMV policy requires them to provide proof of their Federal Identification Number (FID), which is also known as the Employer Identification Number (EIN). Information on acceptable proof of FID can be found on the RMV website. The RMV is aware that the IRS is not currently issuing these documents. Customers with questions relating to Form 147C or other documents acceptable for business entity vehicle purchases and or registrations can contact the FID department at 857-368-8055. Some temporary exceptions are being made as to documentation required at this time. https://www.mass.gov/service-details/business-entity-vehicle-purchase
If I need to cancel a plate and it's not allowing me to do it online, so I need to make an appointment or can I do it over the phone?	You do not need to come to a service center to cancel plate. Please call the RMV Contact Center at 857-368-8000, or email us at: RMVATLASSupport@dot.state.ma.us
Any information on hoisting license renewals?	RMV does not provide hoisting licenses. Contact Office of Public Safety and Inspections at 617-727-3200 or online: https://www.mass.gov/orgs/office-of-public-safety-and-inspections
If we need to send in IRP work because we are out of state, where can we send this to so it gets processed?	Quincy Headquarters at 25 Newport Ave Ext, Quincy, MA 02171
Can you please explain the medical card extension again? Will the extension for medical cards be far enough out consider most doctors are not booking appointments until June?	CDL Medical Certificates (Med Certs) for CDLS that have expired or will expire from March 1 through May 31 have been extended until June 30.
Renewal of overweight permits: We have renewed & paid online but received an email reminder today to complete the task?	The Highway Department handles overweight permits. Contact the RMV via email and we'll try and help. RMVATLASSupport@dot.state.ma.us
Is there any current guidance as far as school bus license renewals as far as extensions for renewals?	School bus certifications that are expiring between March 10-May 31 have been extended by 90-days after termination of state of emergency.
Are you offering any license suspension amnesty? A driver had his CDL suspended for 60 days due to 2 traffic lane crossings within 3 years. His license has been suspended until mid-May. Can he get it back earlier?	No, there are no adjusting of any suspension for CDL drivers currently based on federal guidelines.
If CDL drivers are driving Interstate and their CDL going to expire soon, how do they renew?	Commercial Driver's License (CDL) holders are now able to renew their licenses online if they are self-certified in the Non-Excepted Interstate (NI) category for medical certification, which is the majority of CDLs. All Massachusetts commercial driver licenses (CDLs) and commercial learner's permits (CLPs) with an expiration date between March 1, 2020 and May 31, 2020, have been extended. Link to details below. Contact the RMV by email if you have further questions. Commercial-driver-information-during-state-of-emergency RMVATLASSupport@dot.state.ma.us

When will the IRP renewal packets be sent out and will there be an extension?	Due to the current pandemic and to manage volume, all IRP renewals have been divided into two groups that the RMV prefers to renew in May and June. The expiration month you have been assigned is your group designation. May expirations are for Fleets 288770002 to 351880001 and have been mailed; June registrations are for Fleets 20001 to 288760001, and will mail in Mid-May. There is no extension at this point, and the RMV is only allowing mail-in and online IRP renewals.
Can I surrender IRP plate and get receipt at Springfield?	Yes.
Will AAMVA issue a letter so that other jurisdictions will honor an expired in hand CDL? Should the drivers have a copy of the waiver in hand?	The RMV recommends you carry the state notification about the extension.
How will the medical self-cert show on the MVR if the driver falls under the extension time to renew their medical card?	While Medical Service Certifications have been extended, the original expiration date will show in the MVR.
What about the restriction regarding the Registry will no longer fill in the amount of the fee transaction on a blank check ???	We have extended that policy for now, until further notice.
CDL drivers traveling interstate and their license is expiring, how do they renew their license if it cannot be done online.	Commercial Driver's License (CDL) holders are now able to renew their licenses online if they are self-certified in the Non-Excepted Interstate (NI) category for medical certification. Otherwise, CDL holders can make an appointment to renew credential in-person. www.Mass.Gov/myRMV
Making sure I understand - commercial vehicle inspections due in March are extended to May and inspections due in April are extended to June	That's correct. Commercial vehicles inspections that expire in March will be extended to July, expirations in April extended to June, and expirations in May are extended until July.
CDL license NI with hazmat endorsement. Still need to acquire fingerprints before renewal for endorsement test. Can a TWIC card be used for renewal of hazmat?	No. Not at this time.
I need to get new license plates for 9 commercial vehicles. Can I drop off the registration forms or should I go to Wilmington RMV? What about the 10-day inspection? Is that extended?	You can drop-off B2B registration transactions at Chicopee, Milford, and Wilmington. Please follow up via email regarding question on inspection stickers. RMVATLASSupport@dot.state.ma.us
Is law enforcement aware that a medical card may not show active when they pull up the drivers info on the MVR?	Yes, law enforcement is aware, and It has been updated in the system. For expired medical certifications, law enforcement will see the med cert status as "N" meaning no certificate. If not expired, status will stay as normal but they won't see an expiration date. If you are hearing anything different from law enforcement, please let us know via email. RMVATLASSupport@dot.state.ma.us
If I have one commercial registration that needs updating, the truck was registered for a much lower weight, can I bring that to one of the eight RMV sites that are open? I have the updated paperwork.	Yes, but you must make an appointment online. www.Mass.Gov/myRMV
Medical cards and self-certifications: Please verify that CDL medical cards expiring between 3/1 and 9/23 are extended 60 days from their expiration date.	CDL Medical Certificates (Med Certs) that have expired or will expire after March 1st through May 31st have been extended until June 30th.
Will the regular RMV spring school bus safety inspections still be performed on site giving the fact that school transportation is at idle at least till anticipated May start up date?	We are proceeding with school bus inspections; due to social distancing and COVID-19 guidelines, our staff will operate the bus on their own to ensure things are operational. Also, buses will need to be thoroughly cleaned before our employees get on the bus.