

## RMV School Bus/7D Webinar, April 9, 2020

| Webinar Question   | Response   |
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| Will you be extending time for bus inspections?  | Currently we are keeping with our usual April/May bus inspection schedule. We will let you know if/when we need to adjust timing.  |
| Just did a road test. RMV course maps do not match ours. Can we get yours ?  | We are not allowed to give out course dimensions; everything allowed to be given out is in the CDL manual. Course maps follow Federal Standards, so State Police can provide answers. The dimensions are the same, but procedures may be slightly different. You can reach out to the State Police Truck unit at 857-368-7392 or Robert.F.ClementsJr@pol.state.ma.us for more information.   |
| Is the requirement of 8 hour in service training to renew a 7D certificate still in effect as of July 1st?   | Yes  |
| What are we doing with expiring 7Ds, doctors aren't allowing physicals at this time, what should I do as a owner and my drivers can do when it comes to renewing their 7D?   | March 10 - May 31 expirations will be pushed out 90 days after emergency order has been lifted.  |
| What will the registry be requiring moving forward in regards to In-service hours? As of now there is an extension however eight hours is required for renewal.  | Moving forward it will still be 8 hours of in-service for renewal  |
| What if I've had my 7D and need to file for a new one?   | You can file electronically. You can also send through the mail up until June 30. Starting July 1, you must file renewals electronically. Through myRMV link below, select "Professional Licenses" to start.<br><a href="http://www.Mass.Gov/myRMV">www.Mass.Gov/myRMV</a>   |
| We have a driver that his 7D license will expire mid May. He can't get a physical/eye exam so will be unable to apply?   | There is a 90-days extension after termination of state of emergency.  |
| Is there another train the trainer course?   | There are currently two training sessions scheduled, June 26-June 28 and July 27-July 28. However, there is a possibility that they will need to be rescheduled due to the current emergency. Please continue to watch the STAM website (link below), email them at <a href="mailto:stam@schoolbus.org">stam@schoolbus.org</a> , or call them at 508-378-0440 for training updates.<br><br><a href="https://www.schoolbus.org/">https://www.schoolbus.org/</a> |
| What will happen if you have to drive with an expired School Bus Certificate?  | It's illegal to drive with expired license. However, certificates expiring between March 10 and May 31 have been extended for 90 days after the state of emergency is lifted.  |
| If CDL expires in the beginning of May I still need to make an appointment and go to a RMV to renewal Correct?   | Yes. May expirations have been extended to June 30. You can make an appointment online at myRMV to go to one of the open service centers.<br><br><a href="http://www.Mass.Gov/myRMV">www.Mass.Gov/myRMV</a>  |
| If buses were cleaned prior to the visit. What do you need as proof?   | Be honest and the RMV will trust. Inspectors will be able to tell if buses were cleaned.   |
| Do I have it correct that if a 7D expires May 1st there is no extension?   | No. 7D expiring in May will remain valid until 90 days following the end of the state of emergency   |
| We are a district that owns/operates our own fleet. Many of our drivers (7D/Bus) don't have computers or an understanding of technology. We have been able to text them information to review. Luckily, we provided more than enough training previous to the closure. Is this ok? | If training was done prior to closure, its ok.   |
| My local inspector said their machine is shut down by state?   | This is not accurate. The state is allowing inspection stations to open or close as necessary.   |
| Will you confirm, 7D drivers who already renewed from 10/1/19 - 6/30/20 do NOT need 8 hours of IST. Correct?   | Correct.   |
| What if I can't do virtual learning?   | Please contact us at one of our email addresses.<br><a href="mailto:SchoolBus7DNotify@DOT.state.ma.us">SchoolBus7DNotify@DOT.state.ma.us</a><br><a href="mailto:RMVSchoolBus@dot.state.ma.us">RMVSchoolBus@dot.state.ma.us</a>   |
| What if we don't have access at this moment to our bound books to log the training hours? It is logged in our database. Can it be transferred at a later date?   | Yes. Keep records and enter later.   |
| What are the options for folks who don't have access to electronic filing or no way to pay on line?  | The RMV recommends using locations with internet access, such as libraries, Staples, or coffee shops with internet access, when they reopen.   |

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| <p>If employees (i.e. 7D drivers) are furloughed then they can not be trained. If they renew after July 1, and the remain furloughed, can they get an extension?</p>  | <p>No. As of July 1 8 hours of in-service must be completed to be in compliance. Contact us at email for more info:</p> <p><a href="mailto:SchoolBus7DNotify@DOT.state.ma.us">SchoolBus7DNotify@DOT.state.ma.us</a></p>   |
| <p>For in service training, I understand you said we could do virtual training. Would we be able to provide training documents to our drivers for at home learning and give them test/or questions to answer and resubmit back to the company for credit? This would be kept on drivers file.</p>         | <p>Yes. Keep records. We will work with you.</p>  |
| <p>Will new 7D applications only be accepted electronically after July 1?</p>   | <p>Yes. Only electronic submission after July 1.</p> <p><a href="http://www.Mass.Gov/myRMV">www.Mass.Gov/myRMV</a></p>  |
| <p>What about notarized forms? RMV wants original stamped forms.</p>  | <p>If you are referring to CORIs and medical forms, you will be able to scan as part of your transaction when this moves online.</p>  |
| <p>Is it possible and preferred to submit renewals electronically currently? Even if paperwork is scanned and emailed?</p>  | <p>Yes, via the RMV transaction on MyRMV, under apply, renew, replace. All 7D and School Bus transactions should be done online. Email is not a secure platform, especially for transmitting personal information.</p> <p><a href="https://atlas-myrmv.massdot.state.ma.us/eservices/">https://atlas-myrmv.massdot.state.ma.us/eservices/</a></p>   |
| <p>Are all 7D vehicles required to have the Child check mates installed?</p>  | <p>2018 model year and newer are required to have a child reminder system. This starts for the October/November inspection period.</p>  |
| <p>Is 10,000 lbs GVW or curb weight?</p>  | <p>Gross Vehicle Weight (GVW).</p>  |
| <p>We have been unable to find a company that installs this system.</p>   | <p>Please send us an email and we will help.</p> <p><a href="mailto:SchoolBus7DNotify@DOT.state.ma.us">SchoolBus7DNotify@DOT.state.ma.us</a><br/> <a href="mailto:RMVSchoolBus@dot.state.ma.us">RMVSchoolBus@dot.state.ma.us</a></p>  |
| <p>Is a monitor considered a passenger in a 7D vehicle?</p>   | <p>Yes. Seating capacity includes all passengers, including monitors. However, it does NOT include the driver in the count.</p>   |
| <p>If some of my elderly 7D drivers don't have an email or access to my RMV online services can I, as the transportation coordinator, submit their renewal application online for them?</p>   | <p>No. Have them come to you for help and walk them through it. A unique email/password is required for every driver.</p>   |
| <p>Are new 7D and CDL applicants able to take their computer test at an RMV location? Are any of the RMV offices open for CDL permit testing?</p>   | <p>Yes. An advance appointment is required through the RMV Online Service Center; you must specify the transaction requested</p> <p><a href="http://www.Mass.Gov/myRMV">www.Mass.Gov/myRMV</a></p>  |
| <p>We have not been successful finding certified instructors. The ones on the website would not train our employees.</p>  | <p>Email us for help.</p> <p><a href="mailto:SchoolBus7DNotify@DOT.state.ma.us">SchoolBus7DNotify@DOT.state.ma.us</a><br/> <a href="mailto:RMVSchoolBus@dot.state.ma.us">RMVSchoolBus@dot.state.ma.us</a></p>   |
| <p>Will this extension will be extended if the state mandates a social distancing longer than May 4th?</p>  | <p>We update our website regularly and will also email information on extensions if/when they are announced.</p> <p><a href="#">COVID-19 Business Resources</a></p>   |
| <p>Vehicle dealerships include driver as the number of passengers, so a 10 passenger vehicle at a Ford dealership would include the driver. There is no such thing as an 11 passenger vehicle. So when companies are looking to buy new vehicles that are in compliance they should be aware of that.</p> | <p>Thanks for the feedback, we will raise this with the team to ensure awareness.</p>   |
| <p>Could you please explain what exactly is the child reminder system in the vehicle? Also what companies do the 8hr 7d trainings?</p>  | <p>An electronic device to remind the driver to check vehicle for remaining children. It requires confirmation of the check. If the driver leaves without confirming the check an alarm will sound and in some cases flashing lights. For training info:</p> <p><a href="https://www.mass.gov/info-details/school-pupil-7d-training-locations">https://www.mass.gov/info-details/school-pupil-7d-training-locations</a></p> |
| <p>Do you have a website that I could training videos for my bus drivers?</p>   | <p>We are not aware of any websites that offer training videos.</p>   |
| <p>What if a driver doesn't have an email address? Also what if the driver doesn't have a way do do virtual learning?</p>   | <p>The RMV suggests training by teleconference, until state of emergency is over. Please email us to further discuss options.</p> <p><a href="mailto:SchoolBus7DNotify@DOT.state.ma.us">SchoolBus7DNotify@DOT.state.ma.us</a></p>   |

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| I never saw anything written on child reminder system that it only has to be installed on vehicles 2018 or newer. It only states a child reminder system must be installed by Oct 1,2020.   | This is the regulation: 540 CMR 21.03540 21.03 (dd) System. All School Transport Vehicles shall be equipped with a child reminder system. The child reminder system must include an audible device that must be disengaged by the driver before leaving the vehicle. The child reminder system shall be installed on all school buses model year 2018 or newer. The child reminder system control shall be located in the rear most seating compartment. |
| When will we begin to set up test dates?  | If you are asking about school bus and CDL permits, you can make an appointment at an open service center.<br><a href="http://www.Mass.Gov/myRMV">www.Mass.Gov/myRMV</a>   |
| If we are not able to return back this school year. How are the IST Hours are going to work for renewals  | You must be in compliance by next school year.   |
| If we send in renewal applications for school bus certificates now, will they be processed now? I mailed three today.   | Yes. We are processing as soon as we receive.  |
| I'm up for renewal on my insurance policy, I'm about to take most of them off the road until we get back to school. Do we have to turn our plates in  | No. The RMV suggests keeping your plates if you do cancel your insurance and plan to reactivate, as you will be able to use those same plates.   |
| If we have 12 passenger van can we remove one row of seats and use our van?   | No the 10 passenger has to be the original design of the vehicle   |
| How are the October 1 new regulations being enforced? Specifically, the 12 passenger vehicles. Will they be denied their inspection in October- November? At what point will they be taken off the road?  | They are enforced during inspection.   |
| This is the first time I'm hearing "for 7D vehicles only those with model year 2018 or newer are required to have a child reminder system." For clarification, any 7D vehicle older than 2018 will pass inspection without a child reminder system? | 7D vehicles that are older than model year 2018 do not need a child reminder system to pass inspection. If everything else is in order, these vehicles should pass inspection.   |
| Since the state troopers took over we do not their requirements. Coming from School bus. The state trooper refers to CDL Book. Can we get a list of how the state troopers conduct road test requirements?  | The state police should be able to assist you on the CDL test requirements. You can reach out to the State Police Truck unit at 857-368-7392 or Robert.F.ClementsJr@pol.state.ma.us  |
| My self certification expired March 23. By when do I have to renew that?  | CDL Medical Certificates (Med Certs) that have expired or will expire after March 1st through May 31st have been extended until June 30th.   |
| Who is the main contact if there's any questions?   | You can use either of these two email addresses:<br><a href="mailto:SchoolBus7DNotify@DOT.state.ma.us">SchoolBus7DNotify@DOT.state.ma.us</a><br><a href="mailto:RMVSchoolBus@dot.state.ma.us">RMVSchoolBus@dot.state.ma.us</a>   |
| The 7D inspections are due March/April. And some places are still closed and we can't get a sticker. Will we be able to get extension for those vehicles?   | Extensions for 7D inspections have been granted. Inspection stickers that expire in March 2020, will now expire in July 2020; inspection stickers that expire in April 2020, will now expire in June 2020; and inspection stickers that expire in May 2020, will now expire in July 2020.  |
| What are people who have loans on 13 passenger vans suppose to do? What should we do with the vans?   | You may use them for Livery, and if you decide to do so, you must register with livery plates.   |
| We have a school bus driver who school bus cert is going to expire in May. Is there any forms that she will need to carry with her to continue driving? Just making sure she will also have 90 day after the governor lift the order?               | You could print the email that the RMV sent about the extension, but the 90 day extensions are reflected in the system.  |
| Do you have the same web class for the CDL instructor also  | CDL Instructors are licensed through the Professional Driving School; School Bus instructor has four years to attend a class.  |
| So no DPU app can be processed until the driver has a full 8 hrs of inservice?  | DPU no longer issues School Bus Certificates It is with the RMV - 8 hours of in-service is required for renewals   |
| Does the physical need to be paperless in July?   | Not paperless, there is an associated medical application that will be need to be scanned in, but renewal applications must be submitted electronically.   |
| Can this webinar count as training for the trainer?   | No, this webinar does not meet the significant content requirements for SB or 7D training.   |
| Do you have to have your CDL for 2 consecutive years to take the Train the Trainer. I have had my CDL for years but recently took the test over to get my School Bus Endorsement as I let it lapse for over 4 years?                                | The school bus certificate has to be renewed within two years or you are required to test again. Your CDL also has to be renewed within 2 years or you are downgraded. The school bus instructor still has within four years to renew  |
| What are the requirements to become a 7D trainer?   | 2 years experience as a 7D driver, attend RMV's statewide training called "Train the Trainer" class, or receive training from a School Bus instructor/certified company on the RMV website, or had teaching experience in the past. Apply on myRMV.  |

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|   | <a href="http://www.Mass.Gov/myRMV">www.Mass.Gov/myRMV</a>  |
| You only mention school bus certificates that expire up to April 30. What about drivers that expire May June July and need physicals April May June in order that allow time for renewal processing?  | May has been extended out 90 days once the state of emergency has ended. If other extensions are announced, they will be posted on the RMV's COVID page.  |
|   | <a href="#">RMV COVID-19 Info</a>   |
| As a trainer, will we get notification that face to face training will be allowed when things improve?  | Yes the group meetings will continue when the meetings are allowed again, per the Governor's recommendation/policy.   |
| What happens if my self cert expires and I need to drive?   | It depends when it expired. CDL Medical Certificates (Med Certs) that have expired or will expire after March 1st through May 31st have been extended until June 30th.  |
| Please give some example of NI?   | Interstate Non-expected (NI) applies to those who operate in interstate commerce and are both subject to and meet the requirements under 49 CFR part 391, and are required to obtain a medical examiner's certificate.    |
| Will CPR follow 90 day extension where it has expired during this time?   | CPR is NOT required; basic first aid is for School Bus Drivers.   |
| Will you be rescheduling the state police cdl trainers meeting so we know expectations of trainees before we go for the exam?   | Yes, there is a demo scheduled in July at the STAM summer conference.<br><a href="https://www.schoolbus.org/">https://www.schoolbus.org/</a>  |
| Once the governor does lift the emergency order, then there will probably be a backlog of 7D license renewals coming into the RMV from 3/10-4/30. How is that going to affect people trying to renew their licenses that expire after April 30th (i.e. difficulty getting appointments for physical, submitting on line). Will there be considerations made for these people? | March 10 - May 31 expirations will be pushed out 90 days after emergency order lifted. We are still processing renewal applications, so you can submit renewals at any time.  |
| We recently road tested with state trooper. Trainee passed, however the trainee did not received a SBC. Is the certificate issued automatically.  | Typically once the road examiners enter the final grade. Those with passing grades will receive a certificate in mail.  |
| Will remote /technology applications be acceptable for the 7D pre service training?   | Yes.  |
| If you are over 70 but your certificate expired within the March 10-April 30 window is certificate still being extended?  | The extension applies to all School Bus and 7D Certificates.  |
| Will you be posting transportation contact persons names and contact information for future questions?  | You can contact the RMV via email:<br><a href="mailto:SchoolBus7DNotify@DOT.state.ma.us">SchoolBus7DNotify@DOT.state.ma.us</a><br><a href="mailto:RMVSchoolBus@dot.state.ma.us">RMVSchoolBus@dot.state.ma.us</a>          |
| My school bus cert expires May 10. My company is not doing virtual training. I won't have enough hours. What will I do?   | There is a 90 day extension after the state of emergency ends.  |
| Do we simply scan our renewal form to the RMV? We would have the doctor, notary, etc. complete the form and then scan it. Is this correct?  | Yes, through myRMV.<br><a href="http://www.Mass.Gov/myRMV">www.Mass.Gov/myRMV</a>   |
| I read on the CDC website that the virus can't survive on vinyl & plastics after a time period, of which school bus interiors consist of. Is this acceptable for the inspectors if the bus has had no personal contact.   | We have asked that the school buses be cleaned and sanitized before we inspect.   |
| If everything is going to be electronic do we just scan the signed application to the RMV   | Yes, through myRMV.<br><a href="http://www.Mass.Gov/myRMV">www.Mass.Gov/myRMV</a>   |
| To submit online you need to scan the documents to attach, libraries do not allow this as well as school computers (chromebooks). How do you suggest they attach the document. Keeping in mind, many still have AOL addresses, Hotmail, etc.  | The "Scanner app" you can download on a cellphone to scan in the documents (Android or IOS) and email it to yourself as an attachment, save it and upload the document to MY RMV or stores like Staples will allow scans. |
| Effective 7/1/2020 - all renewals will need to be done electronically - since we do the renewal process for our drivers now - they will want us to continue this process - will the process to access info via MY RMV change? Some drivers don't have access to emails or phones - hard to get access to the codes - will there be an easier way to process renewals?         | We are not planning on making any changes at this time, however we will take this question under consideration and see if we can come up with a solution.   |

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| If CDL/7D training is done via Zoom, how can the driver be credited in the log book?   | The instructor can sign on behalf of the driver for now.   |
| Are Big School Bus must have CCM as well? Some Big buses have CCM others do not. Are big buses required to have them?  | All school buses (2018 or newer) have to have CCM/child reminder system.   |
| Are inspection stations going to be notified of the date requirement? My inspection station mentioned that an older vehicle needed the child Reminder system it would not pass workout it.       | Yes, inspection stations will be notified.   |
| If I've had a 7d before. I can't get a new one until July 1, 2020?   | You can apply now and we are still processing applications. If the requirements are met, you can get a 7D.   |
| As a safety officer / trainer am I not allowed to submit renewals electronically for my drivers. Please clarify: can only the application submit their renewal paperwork electronically ?        | Due to security, the applicant must submit their own application.  |
| How do we handle employee's that just do not have emails. Were we live there are area's with out internet so they don't do e mails. How do we do there stuff on line?                            | Contact us via email to discuss how many employees are in this situation and the RMV will work with you for a solution.<br><br><a href="mailto:SchoolBus7DNotify@DOT.state.ma.us">SchoolBus7DNotify@DOT.state.ma.us</a><br><a href="mailto:RMVSchoolBus@dot.state.ma.us">RMVSchoolBus@dot.state.ma.us</a>  |
| I am concerned that only the cert and licenses that are expiring during the shut down can get the extensions but what if my license expires the very next day I wont have time to get a physical | We will work with the operators to accommodate them to the best of our ability.  |
| Why is this the first time we're learning that any vehicle older than model year 2018 does not require the child reminder system?  | You've raised a valid point, and going forward our communications will be more explicit. 540 CMR 21.03 requires the child reminder system. 540 CMR 21.00 is the inspection of the pupil transport vehicles, under section 21.03 (dd) states: Child Reminder System. All School Transport Vehicles shall be equipped with a child reminder system. The child reminder system must include an audible device that must be disengaged by the driver before leaving the vehicle. The child reminder system shall be installed on all school buses model year 2018 or newer. The child reminder system control shall be located in the rear most seating compartment.<br><br><a href="#">540 CMR 21:00 School Pupil Transport Safety Inspection</a> |
| Activity Buses used for field trips do not require 7D license correct? Therefore they can have more than 10 passengers come October?   | Multifunctional school activity buses are not school or 7d vehicles - typically they carry 14 passengers plus the driver. So yes they can have more than 10 - MF buses can never be used on fixed routes (home to school).   |
| Can we see something in writing that states 7 d vehicles are exempt before 2018 because I recently installed 3 systems on 3 2011 vans because flyer did not state anything about 2018.           | Thank you for being so pro-active in keeping our children safe. We apologize that there is conflicting language and information in the March 2018 regulation updates. There are new communications coming out that clearly reflects the proper regulatory language. Please understand that the regulations were formulated with the safety of school children first, while being mindful of the economic impact. Link to inspection requirement and exempt vehicle year below, under 21.03 (dd).<br><br><a href="#">540 CMR 21:00 School Pupil Transport Safety Inspection</a>   |
| Are we going by the State or Federal guidelines for shutdowns  | State.   |
| If road tests are still being conducted - so does that mean we can continue training our trainees?   | Road Tests have been cancelled until at least May 18. We at the Registry do not feel that is our authority to determine. Our recommendation to you is to refer to the governor's emergency declaration about what are essential and non-essential services, the CDC recommendations, and that you as a business owner will have to make a determination that's best for you based on those.<br><br><a href="https://www.mass.gov/info-details/covid-19-updates-and-information">https://www.mass.gov/info-details/covid-19-updates-and-information</a>   |
| Can we get a renewal without a physical  | No.  |
| Is the RMV considering changes to the school bus vehicle to protect the school bus driver going forward, e.g., a plastic barrier as cashiers in grocery stores have?                             | The RMV does not have any plans to impose sanitary requirements on school buses, however, we are always willing to guide those companies who would like to implement such changes.   |
| follow up to the 12 pass in october... if they are denied inspection and the vehicle is no longer legal, will they be able to operate the vehicle until the sticker expires on november 31st??   | Yes, you can operate the vehicle legally until it expires.   |

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| <p>I wish I knew that not all my vehicles were required to have a child reminder system. I have just completed having all 18 vehicles being equipped when only about 5 of mine are as new as 2018. I have just spent a lot of time and money equipping older vehicles that were not required. I have attended every source of information all along the way to be sure that I am in compliance and have never heard this. Every piece of information says "all vehicles must have a child reminder system."</p> | <p>Thank you for being so pro-active in keeping our children safe. We apologize that there is conflicting language and information in the March 2018 regulation updates. There are new communications coming out that clearly reflects the proper regulatory language. Please understand that the regulations were formulated with the safety of school children first, while being mindful of the economic impact. Link to inspection requirement and exempt vehicle year below, under 21.03 (dd).</p> |
| <p>What is the website we send the renewal CDL applications after 07/01/2020</p>  | <p><a href="#">540 CMR 21:00 School Pupil Transport Safety Inspection</a><br/><a href="http://www.Mass.Gov/myRMV">www.Mass.Gov/myRMV</a></p>  |