



Charles D. Baker, Governor
Karyn E. Polito, Lieutenant Governor
Stephanie Pollack, Secretary & CEO
Jamey Tesler, Acting Registrar



To: RMV Business Partners

Date: October 7, 2019

RE: RMV-1/RMV-3 Form Acceptance

A new Registration and Title Application (RTA) is being implemented with ATLAS Release 2. The RTA combines and replaces the current RMV-1 and RMV-3 forms. While we previously communicated that only RMV-1 forms with an insurance stamp dated prior to November 12, 2019 would be accepted on or after November 12, 2019, this decision was reconsidered based on feedback received from our business partners. The new acceptance criteria are listed below:

Tuesday, November 12th – Friday, December 13th – The RMV-1, RMV-3 and new Registration and Title Application (RTA) will be accepted, regardless of the Policy Effective Date or Policy Change Date listed.

Monday, December 16, 2019 – The new Registration and Title Application (RTA) is required. The RMV-1 and RMV-3 forms will no longer be accepted.

Note: There will only be exceptions for those Electronic Vehicle Registration (EVR) program transactions that cannot be completed at the EVR location and need to be brought to a Service Center for resolution.

Question & Answer

Q: Where can I find the new Registration and Title Application (RTA)?

A: The RTA will be posted on the RMV website at www.mass.gov/rmv in the Forms and Manuals section. It has also been posted to the RMV Business Partner Communications Website at <https://atlas.massrmv.com/>

Q: If my organization is ready to start using the RTA form, can it be presented at the Service Centers prior to the go-live date?

A: No, the new RTA will not be accepted until the November 12th go-live date.

Q: How will I know how to complete the new RTA?

A: A draft version of the instructions for completion of the form and the new fields that have been added has been posted on the RMV Business Partner Communications Website at <https://atlas.massrmv.com/>. These will also be posted on the RMV website at www.mass.gov/rmv.

Q: What if a RMV-1 or RMV-3 form is presented on or after December 16, 2019?

A: The RMV-1 and RMV-3 forms will be rejected if presented on or after December 16th. A new RTA form will be required for the successful completion of a transaction.

Q: Is there a disadvantage to using the RMV-1 form between November 12, 2019 and December 16, 2019?

A: Yes, this will delay completion of the transaction and increase the time and complexity of your customer or staff's experience. This is because the order of the fields on the RMV-1 form do not match the flow of the ATLAS system.