

REGISTRY OF MOTOR VEHICLES BUSINESS UPDATE



Professional Driving Schools
June 19, 2020

Agenda

- Governor's Executive Order
- Permits
- Road Tests
- Credential Deadline Extensions
- RMV Reservations
- RMV Resources

GOVERNOR'S EXECUTIVE ORDER No.39

Issued June 12, 2020

- Supervised Driving Receipt
- Modified Observation Requirements
- Waiver of Fee to upgrade to REAL ID
- Extension of grace period to transfer registration of a newly acquired vehicle or trailer

Supervised Driving Receipt (SDR)

New online process – allows new drivers to begin driving experience without coming into a Service Center

- Available for eligible teenagers when they turn 16 between March 1 and June 30, 2020
- Must pass online learner's permit exam to receive SDR
 - Customer record established in ATLAS with SA#
 - Parent/guardian must sign
 - Successful completion of exam allows printing of the SDR
- Valid for 90 days
 - Must visit Service Center prior to expiration to validate/complete identity process and receive learner's permit
- Lawful presence is required
 - Driver must carry SDR, ID, and document that proves lawful presence



Supervised Driving Receipt

- On-road training hours
 - Permissible with a licensed driving school
- Parent/guardian supervised training
 - Supervised driver must be accompanied by a licensed driver who is over 21 and has at least one year of driving experience
 - Can only drive in Massachusetts
 - Cannot drive between midnight – 5 a.m.

Please Note:

- The Supervised Driving Receipt **DOES NOT COUNT** toward the six-month incident-free driving requirement for driver's license

Supervised Driving Receipt


REGISTRY OF MOTOR VEHICLES

Supervised Driving Receipt

NOT VALID FOR IDENTIFICATION

Date: 06/16/2020 Letter ID: L1580394048
TEST TEST TEST D.O.B: 07-Mar-2004
123 MAIN ST
BOSTON MA 02128-9533

Receipt Issue Date: 16-Jun-2020 Receipt Expiration Date: 14-Sep-2020

The Supervised Driving Receipt confirms you have successfully passed the Class D Knowledge Exam. It allows you to practice driving in Massachusetts only, with a licensed driver from Massachusetts or another state, who is seated next to you, aged 21 year or older with, at least, one year of having a valid driver's license. Additionally, it allows you to drive with a professional driving school instructor for your driver education requirement.

Limitations and Requirements:

- You may not drive between 12:00 am (midnight) and 5:00 am.
- You must have this Supervised Driving Receipt and you must also carry proof that you are lawfully in the United States, which may include a birth certificate or valid passport. To the extent possible, you should carry a school identification card or other photo identification with you.
- You must apply to complete the Learner's Permit process before this document expires by making a reservation for a Service Center visit to provide your identity documents and have your picture taken.
- The Supervised Driving Receipt is not a Learner's Permit and does not count towards the 6 month safe driving eligibility requirement to be licensed. It is only valid for 90 days from the date of issuance.
- The Registrar of Motor Vehicles reserves the right to suspend, cancel, revoke, or recall, any Supervised Driving Receipt if it is determined that the applicant was not qualified for or has abused, this privilege.

Certification of the Applicant
I swear (affirm), under the penalties of perjury, that the information I have provided is true and correct. I am aware that false statements are punishable by fine, imprisonment, or both under M.G.L. Chapter 90, Section 24B.

Name: _____ Signature: _____

Certification of the Parent/Legal Guardian
I am the parent or legal guardian of the applicant named above. I understand the rules pertaining to the "Supervised Driving Receipt". I hereby give my consent for the above-named applicant who is between 16 and 18 years of age, as required by M.G.L. Chap. 90 to drive according to rules established by Executive Order #39 creating the Supervised Driving Receipt.

Name: _____ Signature: _____

Not valid until signed by the applicant and parent or legal guardian

Massachusetts Registry of Motor Vehicles | P.O. Box 55860, Boston, MA 02205-5860 | mass.gov/rmv

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Modified Observation Requirements

- Currently required for a driver's license:
 - 12 hours on-road training
 - 6 hours observing another student
 - 40 hours supervised driving
- Challenge meeting the 6-hour observation requirement due to the pandemic
- Governor's Executive Order allows for 46 hours of supervised driving to be completed with a parent, guardian or other individual over 21 with a driver's license that has been valid for at least one year.
- Affidavit must be completed to grant Driver's Ed certificate.

Affidavit for Observation Hours



Modified Observation Requirement - Waiver for Junior Operators Parent/Guardian Affidavit of Completion

Per Governor Baker's Executive Order (COVID-19 Order No. 39), Junior Operators in Massachusetts will be allowed to complete up to 6 hours of supervised driving in place of the 6 hours of observation with a professional driving school. This supervised driving must be with a parent, guardian, or designee over the age of 21 who has a driver's license that has been valid for more than one year. These additional hours of supervised driving will be added to the currently required 40 hours of supervised parent driving.

This form acknowledges that the following Junior Operator has successfully completed the additional hours of supervised driving in place of the 6 hours of observation.

Note: If a Junior Operator had already completed some of the observation hours prior to the COVID state of emergency, they must complete the additional number of supervised driving hours needed to bring the total hours to 6. For example, they completed 2 observation hours and need 4 additional supervised hours.

Applicant Information:

Student's Name: _____

Learner's Permit Number: _____

Driving School Information:

Driving School Name: _____

Driving School Address: _____

Parent/Guardian Certification:

I certify by my signature below that the applicant has completed the required number of hours of behind-the-wheel driving with a validly licensed person aged 21 or over, with at least one year of driving experience, in addition to the requirements of the driver education and training program. The applicant has completed the additional hours of required supervised driving listed below.

Number of Supervised Driving Hours in Place of Observation Hours: _____

Date(s) Additional Hours Were Completed: _____

Parent/Guardian Printed Name: _____

Parent/Guardian Signature: _____

Date: _____

REAL ID Fee Waiver

- TSA extended REAL ID deadline to **October 1, 2021**
- RMV is not currently issuing REAL IDs for renewals
- Standard license/ID renewal available online
- Fee for REAL ID upgrade (amendment) waived for licenses renewed June 12 to the earlier of August 12, 2020 or end of the state of emergency
 - Amended REAL ID credential fee waived only in instances where applicant applies for amendment at least six months following end of state of emergency
- AAA offices are issuing REAL IDs for renewals
 - Appointment only for RMV transactions

Registering Newly Acquired Vehicles

- Extension of grace period to transfer registration of a newly acquired vehicle or trailer
 - Extended from 7 days to 21 calendar days
 - Effective June 12 to the earlier of August 12 or state of emergency end date


Please Note:

All other conditions of the transfer law, G.L. c. 90, section 2, par. 5, remain in effect. The only temporary change to this law is the calendar day extension.

Learner's Permit

- 16-year olds with a birthday between January 1 and May 31 can make an appointment at the RMV to apply for a learner's permit
 - Start application online
 - Must meet existing requirements
- Leominster and Watertown dedicated permit-only appointments, 8 a.m. - 8 p.m. Danvers opens June 29
- South Yarmouth opening on 6/22 and Vineyard on 6/29
 - Available for general transactions and permit appointments
- Passing grade on online learner's permit exam allows printing of official learner's permit; those who don't pass, exam can be retaken remotely for a \$30 fee
- Currently available in English, Spanish, Portuguese and Mandarin

Printed Learner's Permit



Class D Passenger Permit

The Massachusetts Registry of Motor Vehicles

Number: SA3650376 Issue Date: 06/08/20 Exp Date: 06/08/22
 Sex: Male DOB: 07/31/90 Height: 5' 5" Eyes: Green
 Endorsement(s): N/A Restriction(s): N/A

Class Description: Class D Passenger Permit
 Restriction(s): N/A
 Endorsement(s): N/A

HARRY JAMES POTTER
 2 WITCH WAY
 SALEM MA 01976-1232

NOT VALID FOR IDENTIFICATION

You applied for a Real Credential

Registered to vote today? **Yes**

Gerrit J. Jahn
 Registrar

Gerrit J. Jahn
 Registrar

Restrictions and Statutory Limitations

The holder of a learner's permit may operate a motor vehicle upon any way when accompanied by an operator duly licensed by his/her state of residence who is 21 years of age or over, who has had at least one year of driving experience, and who is occupying a seat beside the driver. A holder who is under the age of 18 may not operate a motor vehicle between the hours of 12:00AM and 5:00AM unless accompanied by his/her parent or legal guardian who is a licensed operator with at least one year of driving experience and whose license or right to operate is not revoked or suspended. The holder of a learner's permit may not operate in another state if it is in violation of that state's law. The holder of a motorcycle learner's permit (Class M) may not carry passengers and may not operate after sunset or before sunrise.

	Pass / Validate	Date	Fail	ID #	Date	Fail	ID #
1. Pre Trip							
2. Air Brake							
3. Forward & Back (Offset Alley)							
4. Parallel Park (Conventional)							
5. Parallel Park (Left Side)							
6. Alley Dock							
7. Road Test							

Only upon official validation of this section, this learner's permit shall become a driver's license for 60 days from the date of validation, subject to the class, endorsements, and restrictions noted on this document.
 License Validation Date: _____

VALIDATION:

RESTRICTIONS:

 Examiner's Signature

 Examiner's Number

ADD _____ DELETE _____

If you have not prepaid, you have 60 calendar days from the day you pass the road test to apply for a driver's license at an RMV branch; if you do not, you will have to take a new road test at your expense. It is illegal for you to drive if your permit expires prior to your obtaining a temporary license.

Document Comparison

SDR

Apply online for learner's permit



Take learner's permit exam online



Print SDR after passing learner's permit exam



SDR is valid for 90 days of supervised driving, with restrictions



Make appointment at Service Center /to validate ID and obtain learner's permit

Permit

Make appointment at Service Center/ start online permit application



Arrive at service center for appointment with all necessary documents



Receive code and instructions to take learner's permit exam online



Take learner's permit exam online



Print learner's permit after passing learner's permit exam

Road Tests – Public Schedule

- Intentional slow start on June 10
 - Ramping up resources (vehicles and examiners)
- Initial reschedules between June 10 – June 23
 - These have been scheduled or completed
- In process of rescheduling remainder of previously cancelled road test
 - Group includes ALL applicants (age, competency, IID)
- Email or letter with new date/location being sent
- Adding 14 state vehicles – total of 32
- Currently six locations; increasing to 10
 - June 22 – adding Taunton and Braintree
 - June 29 – adding Haverhill and Pittsfield

Road Tests – Alternative (Off-Hours) Schedule

- Alternative/off-hours tests have been scheduled and conducted
- Started June 15, and ongoing weekends and weekdays
 - No road tests on July 4 holiday
 - Currently scheduling alternative-hours road tests for July 5
- Alternative-hours weekend tests must be submitted by 5 p.m. each Monday (two weeks in advance)
 - Currently only accepting up to 30 students/school
- RMV working on increasing capacity to meet driving school demand

Credential Extensions

Credential	Expiration on Credential	New Expiration Date
Learner's Permits	March 2020	December 2020
	April 2020	December 2020
	May 2020	December 2020
	June 2020	December 2020
	July 2020	December 2020
	August 2020	December 2020
Passenger Plate Registrations	March 2020	July 31, 2020
	April 2020	July 31, 2020
	May 2020	July 31, 2020
	June 2020	July 31, 2020
Inspection Stickers	March 2020	July 31, 2020
	April 2020	July 31, 2020
	May 2020	July 31, 2020

RMV Reservations

- Appointments required for all Service Center transactions – Online Service Center
- Customers are advised to:
 - Prepare for their visit at their selected location
 - Start online
 - Bring required documentation
- Arrive 10 minutes before appointment
- Check in at front door
 - Pre-screening health survey required at entrance
 - Family and/or friends must wait outside
- Wear a face covering

Service Center	General Appt- (8AM-5PM)	Learner's Permit Only Appt Restricted Hours (5PM-8PM)	Learner's Permit Only Appt (8AM-8PM)	B2B (9AM-5PM)	New IRP (9AM-5PM)
Attleboro	X No	X No	X No	✓ Yes Drop-Off Only	X No
Boston (Haymarket)	✓ Yes	✓ Yes	X No	✓ Yes Drop-Off Only	X No
Braintree	X No	X No	X No	✓ Yes Drop-Off Only beginning 6/22	X No
Brockton	✓ Yes	✓ Yes	X No	X No	X No
Chicopee	X No	X No	X No	✓ Yes Drop-Off Only	X No
Danvers	X No	X No	✓ Yes starts 6/29	X No	X No
Fall River	✓ Yes	✓ Yes	X No	X No	X No
Haverhill	X No	X No	X No	✓ Yes Drop-Off Only beginning 6/29	X No
Lawrence	✓ Yes	✓ Yes	X No	X No	X No
Leominster	X No	X No	✓ Yes	X No	X No
Milford	CDL Walk-Ins and Appts stop on 6/22	X No	X No	✓ Yes Drop-Off Only	✓ Yes
Pittsfield	✓ Yes	✓ Yes	X No	X No	X No
Plymouth	✓ Yes	✓ Yes	X No	X No	X No
South Yarmouth Starts 6/22	✓ Yes general and learner's permit Appts from 9am-5pm	X No	X No	X No	X No
Springfield	✓ Yes	✓ Yes	X No	X No	✓ Yes
Taunton	X No	X No	X No	X No	Mail-In IRP & Registration Only
Watertown	X No	X No	✓ Yes	X No	X No
Wilmington	CDL Walk-Ins and Appts Only	✓ Yes Date TBD	X No	✓ Yes Drop-Off Only	✓ Yes
Worcester	✓ Yes	✓ Yes	X No	X No	X No

RMV RESOURCES

RMV Driving School

RMVdrivingschools@dot.state.ma.us

RMV Road Tests

roadtest.registry@dot.state.ma.us

RMV Website

[Mass.Gov/RMV](https://www.mass.gov/RMV)

RMV Contact Center

800-368-8000

RMV Business Partner Webinars

<https://atlas.massrmv.com/AtlasCOVID-19InformationandWebinar.aspx>

Massachusetts RMV

Coronavirus Updates

<https://www.mass.gov/info-details/rmv-covid-19-information>

Twitter Real-Time Updates

[@MassRMV](https://twitter.com/MassRMV)

MassDOT Press Releases

<https://www.mass.gov/orgs/massachusetts-department-of-transportation/news>

How can we be of assistance?

Submit Questions using Question Function