

REGISTRY OF MOTOR VEHICLES BUSINESS UPDATE



Insurance Industry Partners
June 18, 2020

Agenda

- Governor's Executive Order
- Credential Deadline Extensions
- Email/Online B2B Payments
- RMV Reservations

GOVERNOR'S EXECUTIVE ORDER No.39

Issued June 12, 2020

- Supervised Driving Receipt
- Modified Observation Requirements
- Waiver of Fee to upgrade to REAL ID
- Extension of grace period to transfer registration of a newly acquired vehicle or trailer

Supervised Driving Receipt (SDR)

New online process – allows new drivers to begin driving experience without coming into a Service Center

- Available for eligible teenagers turning 16 between March 1 and June 30, 2020
- Must pass online permit test to receive SDR
 - Customer record established in ATLAS with SA#
 - Parent/guardian must sign
 - Successful completion of exam allows printing of the SDR
- Valid for 90 days
 - Must visit Service Center prior to expiration to validate/complete identity process and receive learner's permit
- Lawful presence is required
 - Driver must carry SDR, ID, and document that proves lawful presence


Supervised Driving Receipt (2)

- On-road training hours
 - Permissible with a licensed driving school
 - Parent/guardian supervised training
- Supervised driver must be accompanied by a licensed driver who is over 21 and has at least one year of driving experience
- Can only drive in Massachusetts
- Cannot drive between midnight – 5 a.m.

Please Note:

- The Supervised Driving Receipt **DOES NOT COUNT** toward the six-month incident-free driving requirement for license

Supervised Driving Receipt (3)

 **rmv**
REGISTRY OF MOTOR VEHICLES

Supervised Driving Receipt

NOT VALID FOR IDENTIFICATION

Date: 06/16/2020 Letter ID: L1580394048
TEST TEST TEST D.O.B: 07-Mar-2004
123 MAIN ST
BOSTON MA 02128-9533

Receipt Issue Date: 16-Jun-2020 Receipt Expiration Date: 14-Sep-2020

The Supervised Driving Receipt confirms you have successfully passed the Class D Knowledge Exam. It allows you to practice driving in Massachusetts only, with a licensed driver from Massachusetts or another state, who is seated next to you, aged 21 year or older with, at least, one year of having a valid driver's license. Additionally, it allows you to drive with a professional driving school instructor for your driver education requirement.

Limitations and Requirements:

- You may not drive between 12:00 am (midnight) and 5:00 am.
- You must have this Supervised Driving Receipt and you must also carry proof that you are lawfully in the United States, which may include a birth certificate or valid passport. To the extent possible, you should carry a school identification card or other photo identification with you.
- You must apply to complete the Learner's Permit process before this document expires by making a reservation for a Service Center visit to provide your identity documents and have your picture taken.
- The Supervised Driving Receipt is not a Learner's Permit and does not count towards the 6 month safe driving eligibility requirement to be licensed. It is only valid for 90 days from the date of issuance.
- The Registrar of Motor Vehicles reserves the right to suspend, cancel, revoke, or recall, any Supervised Driving Receipt if it is determined that the applicant was not qualified for or has abused, this privilege.

Certification of the Applicant
I swear (affirm), under the penalties of perjury, that the information I have provided is true and correct. I am aware that false statements are punishable by fine, imprisonment, or both under M.G.L. Chapter 90, Section 24B.

Name: _____ Signature: _____

Certification of the Parent/Legal Guardian
I am the parent or legal guardian of the applicant named above. I understand the rules pertaining to the "Supervised Driving Receipt". I hereby give my consent for the above-named applicant who is between 16 and 18 years of age, as required by M.G.L. Chap. 90 to drive according to rules established by Executive Order #39 creating the Supervised Driving Receipt.

Name: _____ Signature: _____

Not valid until signed by the applicant and parent or legal guardian

Massachusetts Registry of Motor Vehicles | P.O. Box 55860, Boston, MA 02205-5860 | mass.gov/rmv

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REAL ID Fee Waiver

- TSA extended REAL ID deadline to **October 1, 2021**
- RMV is not currently issuing REAL IDs for renewals
- Standard license/ID renewal available online
- Fee for REAL ID upgrade (amendment) waived for licenses renewed June 12 to the earlier of August 12, 2020 or end of the state of emergency
 - Amended REAL ID credential fee waived only in instances where applicant applies for amendment at least six months following end of state of emergency
- AAA offices are issuing REAL IDs for renewals

Registering Newly Acquired Vehicles

- Extension of grace period to transfer registration of a newly acquired vehicle or trailer
 - Extended from 7 days to 21 calendar days
 - Effective June 12 to the earlier of August 12 or state of emergency end date

Please Note:

All other conditions of the transfer law, G.L. c. 90, section 2, par. 5, remain in effect. The only temporary change to this law is the calendar day extension.

Credential Extensions

Credential	Expiration on Credential	New Expiration Date
Class D, M, and DM Licenses	March 2020	September 2020
	April 2020	September 2020
	May 2020	September 2020
	June 2020	October 2020
	July 2020	November 2020
	August 2020	December 2020
	September 2020	January 2021
Passenger Plate Registrations	March 2020	July 31, 2020
	April 2020	July 31, 2020
	May 2020	July 31, 2020
	June 2020	July 31, 2020
Inspection Stickers	March 2020	July 31, 2020
	April 2020	July 31, 2020
	May 2020	July 31, 2020
IRP	June 2020	September 30, 2020

Online Payments for B2B

- Drop off transactions without payment
 - Starts June 22 at B2B Centers
- Upon completion of tasks
 - RMV sends email notification with **Pay My Fees** link for payment
 - Payment can be submitted with credit/debit or bank account
 - Once payment is successfully processed, you will receive a confirmation email with receipt attached
- Your transactions are ready to pick up

RMV Reservations

- Appointments required for all Service Center transactions – Online Service Center
- Customers are advised to:
- Prepare for their visit at their selected location
 - Start online
 - Bring required documentation
- Arrive 10 minutes before appointment
- Check in at front door
 - Pre-screening health survey required at entrance
 - Family and/or friends must wait outside
- Wear a face covering

Service Center	General Appt- (8AM-5PM)	Learner's Permit Only Appt Restricted Hours (5PM-8PM)	Learner's Permit Only Appt (8AM-8PM)	B2B (9AM-5PM)	New IRP (9AM-5PM)
Attleboro	X No	X No	X No	✓ Yes Drop-Off Only	X No
Boston (Haymarket)	✓ Yes	✓ Yes	X No	✓ Yes Drop-Off Only	X No
Braintree	X No	X No	X No	✓ Yes Drop-Off Only beginning 6/22	X No
Brockton	✓ Yes	✓ Yes	X No	X No	X No
Chicopee	X No	X No	X No	✓ Yes Drop-Off Only	X No
Danvers	X No	X No	✓ Yes starts 6/29	X No	X No
Fall River	✓ Yes	✓ Yes	X No	X No	X No
Haverhill	X No	X No	X No	✓ Yes Drop-Off Only beginning 6/29	X No
Lawrence	✓ Yes	✓ Yes	X No	X No	X No
Leominster	X No	X No	✓ Yes	X No	X No
Milford	CDL Walk-Ins and Appts stop on 6/22	X No	X No	✓ Yes Drop-Off Only	✓ Yes
Pittsfield	✓ Yes	✓ Yes	X No	X No	X No
Plymouth	✓ Yes	✓ Yes	X No	X No	X No
South Yarmouth Starts 6/22	✓ Yes general and learner's permit Appts from 9am-5pm	X No	X No	X No	X No
Springfield	✓ Yes	✓ Yes	X No	X No	✓ Yes
Taunton	X No	X No	X No	X No	Mail-In IRP & Registration Only
Watertown	X No	X No	✓ Yes	X No	X No
Wilmington	CDL Walk-Ins and Appts Only	✓ Yes Date TBD	X No	✓ Yes Drop-Off Only	✓ Yes
Worcester	✓ Yes	✓ Yes	X No	X No	X No

Policy Number Reuse

- This is specific to Carriers that reuse their policy numbers when there is a gap in coverage
- This change is available for testing
 - Verisk is in the process of testing
 - Waiting on test files from other interested carriers
- Implementation is dependent on successful testing with the interested carriers

Notice To Carrier (NTC)

- RMV has solicited and compiled a list of issues and concerns from the carrier community for the NTC
- Delay in completion due to COVID-19 pandemic-related priorities

- Next Steps
 - Produce a proposed redesign for the NTC file and distribute to carriers for comment at the end of June
 - Anticipate restarting this effort in the July timeframe

RMV RESOURCES

RMV Website:

[Mass.Gov/RMV](https://www.mass.gov/RMV)

IPM Email:

Atlas.IPM@dot.state.ma.us

RMV Contact Center:

800-368-8000

AAA Scheduling

[AAA.com/appointments](https://www.aaa.com/appointments)

Twitter Real-Time Updates:

@MassRMV

RMV Business Partner Webinars

<https://atlas.massrmv.com/AtlasCOVID-19InformationandWebinar.aspx>

Massachusetts RMV

Coronavirus Updates:

<https://www.mass.gov/info-details/rmv-covid-19-information>

MassDOT Press Releases:

<https://www.mass.gov/orgs/massachusetts-department-of-transportation/news>

How can we be of assistance?

Submit Questions using Question Function