

RMV ATLAS Project

Insurance Policy Management (IPM) Program
Informational Webinar #2

December 17, 2018



Agenda

- RMV Overview of ATLAS Transformation Effort and Release 2 (R2)
- Overview of Business Process Impacts
 - Registration Revocation for No Policy
 - Trailer Reporting
 - Municipal Vehicle Reporting
 - New Data Fields and Forms
 - Electronic Vehicle Registration
- Overview of Technical Impacts
- Communications
- Questions/Discussion



What is ATLAS?

- ATLAS is the project to replace the RMV's Automated License and Registration System-24/7 transaction based system called ALARS
- FAST Enterprises, LLC is the vendor selected through a competitive bid process to implement their Commercial Off the Shelf motor vehicle product to replace ALARS
- Project team includes RMV, MassDOT, Commonwealth IT, and FAST resources
- ATLAS Project: 2 Releases

March 26,
2018

- Release 1: **Completed**
- Driver/ID Services

November 12,
2019

- Release 2
- Vehicle Services



ATLAS Program R2 Vehicle Services

Release 2

- Business Services Included

- Vehicle Registration and Title
- Insurance Validation & Uninsured Motorist Process
- Owner Civil Motor Vehicle Citations
- New Online Transactions and Vehicle Registration Get Ready form
- Business partner eServices and Business Portals
- Vehicle Inspection Process
- Inventory Management (Plate, stickers)
- Cities and Towns (Excise and Non-Renewal)
- Revenue Collection & General Ledger for Registration Services
- Document Scanning at Point of Sale
- Vehicle Data Conversion
- Revised Applications and Forms

R2 Vehicles – High-Level Schedule

Go live date Tuesday, Nov 12, 2019

ID	Task Name	Start	Finish	Duration	2018			2019				2020		
					Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1		
1	ATLAS R2 Overall Timeline	3/5/2018	12/30/2019	95.2w										
2	Preparation Phase	4/2/2018	6/29/2018	13w										
3	Definition Phase	4/2/2018	10/19/2018	29w										
4	Base Configuration	5/1/2018	1/28/2019	39w										
5	Development Phase	5/29/2018	6/14/2019	54.8w										
6	Conversion Phase	5/29/2018	11/1/2019	74.8w										
7	Testing Phase	12/3/2018	10/18/2019	46w										
8	Training Phase	7/23/2018	11/8/2019	68w										
9	Rollout Phase	7/31/2019	11/12/2019	15w										
10	ATLAS Release 2 Launch	11/12/2019	11/12/2019	0w										
11	Production Support Phase	11/12/2019	12/30/2019	7w										

July 1, 2019- RMV Stops Changes for the Following:

- Facilities Changes/Moves
- ATLAS Production Changes/Enhancements
- ALARS Maintenance
- Operational Changes

RMV Services and Systems will not be available on November 9, 10, 11, 2019 as we transition data and cutover all business to ATLAS

- Public Safety and Law Enforcement is only exception

- **ATLAS system goes live on November 12, 2019; no more access to ALARS**



Business Processes Impact

Proposed Future State

- Process by which policies are added, amended, or cancelled remains similar, but access to the RMV is changing
- A number of data fields will be changing (e.g. person & company name format, new garaging address), and these changes will be reflected in all interface methods, including secure batch file processing
- Implementation of a registration revocation process in the instances where no policy is added to the vehicle record or when the policy has expired
- Potential trailer reporting change
- Electronic availability of “no policy” report
- Standard *Access Agreement* requirement to maintain access to RMV data

RMV has identified a group of companies/vendors that will be invited to participate in a focus group to discuss the Release 2 implementation

Focus Group Members

Arbella	CGI	GEICO	Hanover
Liberty Mutual	Plymouth Rock	Mapfre	Safety



IPM “No Policy” Business Impact

ATLAS Release 2

ATLAS will initiate a **registration revocation** if policy information is not received from the insurance carrier

For New Registrations:

- Send revocation notice 23 days after initial registration date
- Revoke registration 10 days after revocation notice sent

For Policy Renewals:

- Send revocation notice 10 days after policy expiration date
- Revoke registration 10 days after revocation notice sent

For Cancelled Policies:

- Send revocation notice 10 days after cancellation date
- Revoke registration 10 days after revocation notice sent

- What implications should be considered as a result of this policy implementation?
- Are the various proposed periods for action reasonable?



Trailer Reporting

Trailer policy reporting poses challenges to the insurance companies and RMV

- Many trailers do not have VINs
- Results in a high volume of errors
- Most trailers are insured as a rider on the vehicle policy

Current State

Currently policy records are *optional* for trailers <3,000 lbs.

Potential Future State

Reporting policy information for Trailers \leq 10,000 lbs. will be optional

- What should be considered as a result of this change in Trailer Reporting?
- Is the 10,000 lbs. a reasonable limit to establish?



Municipal Vehicle Reporting

Current Challenges

- Municipal registrations do not expire
 - Result: ALARS shows expired policies on active registrations, therefore vehicles appear on the “no policy” report
- RMV is not aware when a municipality changes from a policy to self-insured
- If vehicles are under a municipal umbrella, the policy is not on the individual vehicle record

Recommended Future State

- Reporting policy information for Municipal Vehicles will be optional
 - RMV will work with the municipalities to encourage them to cancel plates that are no longer in use
 - RMV would disable the revocation process for these registrations
- What should be considered as a result of this change in Municipal Vehicle Reporting?



New Data Fields and Forms

- Garage address for vehicles will be part of the registration record
 - Company name will include the ability to use numbers and symbols to more accurately reflect the legal name
 - Displaying two lessees on the vehicle record and historical record of lessees
 - Repair, Owner/contractor, Dealer, Farm, and Transporter plates being incorporated into CORE system
 - Moped Registrations will move to utilize a physical plate and will be incorporated into the CORE system
 - RMV-1 form is changing to accommodate new information being collected
 - RMV is considering combining the RMV-1 and RMV-3 forms to ensure customer success at service center.
- What is the impact of these changes?
 - What information are we not providing that would be useful?



Electronic Vehicle Registration (EVR)

Expanding EVR available transactions:

- Current EVR Vendors will have the opportunity to provide up to 12 additional transactions (beyond the 5 currently being processed)
 - The RMV is in discussions with 5 potentially new EVR Vendors
 - New “Pre-Stage” transactions will be available to EVR Vendors
 - Address Updates and Plate Cancellation transactions will be able to be done via the Insurance eService Portal
 - Details still being finalized
- Questions and Comments?



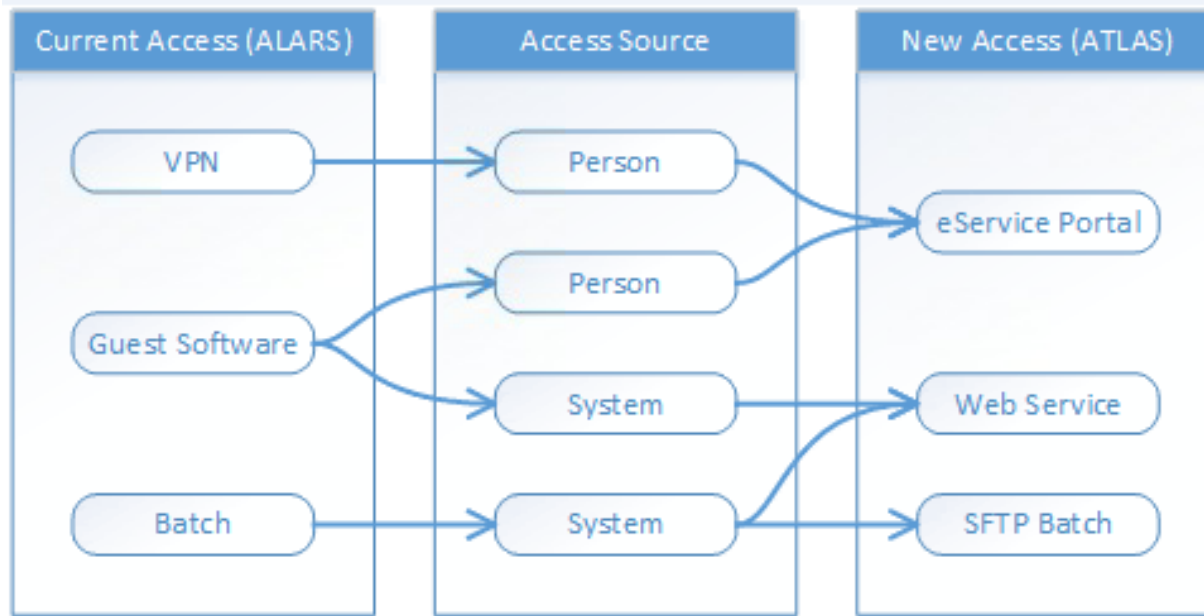
IPM Interface Options

Current State - Access

VPN into mainframe green screens
Mainframe guest software
SFTP batch processes via GXS

Future State Access

eService Portal
Modern web services
SFTP batch processes via Move-IT™



Interim Change – November 2018-February 2019

SFTP batch processes via Move-IT™

MoveIT Project Manager: Jonathan Magsino
<Jonathan.Magsino@dot.state.ma.us>



ATLAS Interface Timeline

ID	Task Name	Start	Finish	Duration	2018			2019				2020			
					Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1			
1	ATLAS R2 Overall Timeline	5/1/2018	1/31/2020	91.8w	[Overall Timeline Bar]										
2	ATLAS R2 Definition/Design Phase	6/1/2018	11/30/2018	26.2w	[Blue Bar]										
3	Interface Development	8/1/2018	5/1/2019	39.2w	[Blue Bar]										
4	SFTP – Transition to Move IT	10/15/2018	2/1/2019	16w	[Yellow Bar]										
5	Initial Interface Specification	11/5/2018	1/31/2019	12.8w	[Yellow Bar]										
6	Interface Partner Design	11/19/2018	2/1/2019	11w	[Red Bar]										
7	Final Interface Specification	2/1/2019	3/29/2019	8.2w	[Blue Bar]										
8	Interface Partner Development	2/1/2019	7/22/2019	24.4w	[Red Bar]										
9	Business Testing Scenario Creation	2/18/2019	7/1/2019	19.2w	[Blue Bar]										
10	Internal ATLAS Business Testing	4/1/2019	8/2/2019	18w	[Blue Bar]										
11	Connectivity Testing	7/1/2019	7/19/2019	3w	[Yellow Bar]										
12	Interface Partner Testing	7/22/2019	10/18/2019	13w	[Red Bar]										
13	Load/Performance Testing	9/2/2019	10/18/2019	7w	[Blue Bar]										
14	Final Launch Prep	10/18/2019	11/8/2019	3.2w	[Blue Bar]										
15	Final Data Conversion/Cutover	11/8/2019	11/11/2019	.4w	[Yellow Bar]										
16	ATLAS Release 2 Launch	11/12/2019	11/12/2019	0w	[Diamond]										
17	Post Production Support	11/12/2019	1/31/2020	11.8w	[Blue Bar]										

Key: ATLAS ■ Partner ■ Both ■

Target date for first draft design specifications – 1/22/2019



Communications Channels and Timing

IPM Focus Group

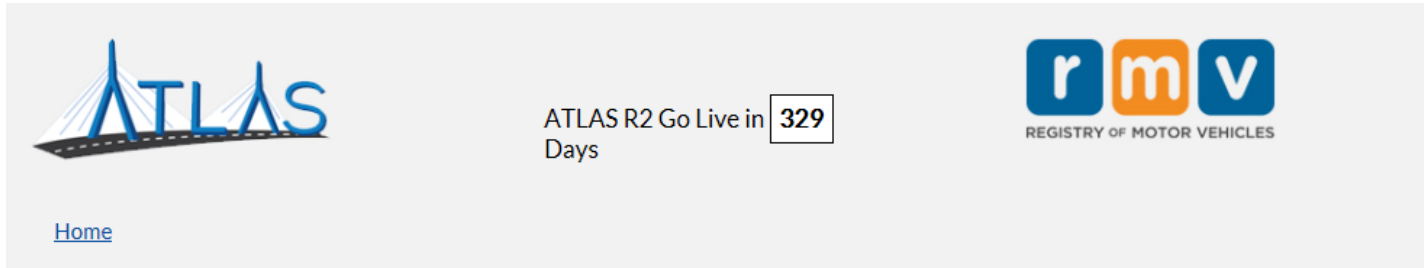
- Two (2) Focus Group meetings held to date
- Focus Group will hold a follow-up meeting in January/2019
- Reviewing ALARS data used in Inquiry processes

Broad IPM Community

- Hold IPM Webinar #3 in late January/2019
- Establish bi-weekly/monthly webinar/call for IPM starting in February/2019
- Communication by email will be primary channel (alternative methods as necessary)
- New Information Website (<https://atlas.massrmv.com/>)



Business Partner Communications Website <https://atlas.massrmv.com/>



RMV Business Partner Communications Website

Welcome to the Registry of Motor Vehicles (RMV) Business Partner Communications Website. The Massachusetts RMV is fully engaged in a transformation effort to replace the registry's 30+ year old mainframe application (ALARS) with a new web-based application (ATLAS). ATLAS provides business partners with new, modern, and more convenient ways to access and share data with the RMV, allowing for efficient, quick, and reliable ways to conduct business.

The purpose of this site is to provide a centralized repository to share information and provide support as we convert existing data and access from the legacy ALARS mainframe to the new ATLAS system. The information on this website is focused on Release 2 of the ATLAS project (Vehicle Services) and will provide design documentation, testing information, and other critical information and schedules for business partner groups with whom we share or exchange data.

If you are an ATLAS business partner, click on your partner group:

- [Bulk Data Program](#)
- [Electronic Lien & Title \(ELT\)](#)
- [Electronic Vehicle Registration \(EVR\)](#)
- [Excise Tax Commitments](#)
- [Insurance Policy Management \(IPM, formerly UMS\)](#)
- [General Business](#)
- [Non-Renew Program](#)



Questions and Next Steps

RMV Key Contacts

Interface Project Manager

Tedford Armistead

Tedford.Armistead@dot.state.ma.us

Business Lead

Gretchen Daley

Gretchen.Daley@dot.state.ma.us

Relationship Manager

Mary Tibma

Mary.Tibma@dot.state.ma.us

