

FAQ Question	FAQ Resposne
Access Agreement	
We heard that if all contracts/agreements were completed in Phase 1 were submitted we'd be all set for Phase 2 - then a followup advised there may be an additional agreement for Phase 2 - can you please confirm which it is, please	An Access Agreement will need to be reviewed and signed by all interface partners. If a company has already executed an Access Agreement as part of R1, no additional paperwork will be required. New ATLAS interface partners will be required to sign and return the RMV's access agreement.
Will the RMV send the required Access Agreement to Carriers?	Yes. The RMV will send access agreements to those organizations that don't currently have one on file. This is intended for anyone that will be directly accessing RMV data - Insurance Portal, web service, or secure batch file transfer.
Batch File	
Will the data transfer file insurers currently send remain the same format/file when the new IPM system is implemented?	For transfer of files, we will be moving to utilize the MoveIt SFTP process. This process should be fully in place prior to the November 12, 2019 Release 2 go-live, with a goal to complete the transition to Moveit by February 1, 2019. We will be reviewing the layout, format, and contents of the file and communicate possible changes as they are determined. For SDIP batch files with ATLAS Release 1, the file format was modified from fixed width to double pipe delimited - .
Communications	
Will the presentation slides used in the ATLAS IPM Kickoff be distributed?	Yes. The presentation deck will be distributed to all Insurance contacts.
Will this presentation be available off line, for those that were not able to attend?	Yes. A copy of the presentation deck will be distributed as well as a link provided to a recording of the kickoff webinar.
Will you publish list of individual carriers on focus group?	Yes. The list of participants will be published along with the results of the focus group.
Is it possible to receive a copy of the presentation being given during this webinar and/or the recording of the presentation so we can distribute to others in our organization unable to attend this specific overview session?	The meeting is being recorded and will be made available online. The slide deck will also be distributed following the meeting.
How can we be part of the focus group?	Please submit requests to Tedford Armistead - Tedford.Armistead@dot.state.ma.us. We have identified 9 potential participants for the focus group. Additional participation requests will be considered and added to a "wait list".
Will there be a second or alternative session to today's (10/4) session? I was not able to secure all of the technology resources I require.	No. A copy of the presentation deck will be distributed as well as a link provided to a recording of the kickoff webinar.
Data	
Are we now going to run into problems if our garaging location does not match up with the location reported by our Insured to the Registry?	The RMV will collect the garaging address as part of the vehicle registration and/or change of address transaction. This information will be provided to insurers in addition to and in the same manner that the three digit garage code is provided today; (e.g. in registration inquiry response records.) To the specific question of whether or not this will create mis-matches between the RMV and insurers records, the goal is by having the actual garage address (street, town, state, zip), this should improve the accuracy of the RMV data while addressing the circumstances where the vehicle is garaged somewhere other than the owner's residential address.
For garaging address, are you expecting town only or full street address?	The garaging address will include the full street address/city/town/zip, and will be provided in addition to the current garaging town code.
Will the new system have the ability to identify the town that the garage address is located?	The full address of where a vehicle is garaged will be provided with ATLAS Release 2 in addition to the currently provided municipality code of the is garaged vehicle.
eServices Portal	

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Will current Atlas eService users with "update" authority have update for both Driver and Vehicle data?	The current direction is to establish separate Insurance Policy Management (IPM) [formerly UMS] roles with their own specific security profile. Roles will be setup to allow access to SDIP and/or UMS functions, where necessary.
Functionality	
The Electronic "No Policy" report; is this replacing the reports sent to us monthly for vehicles they cannot find a policy for and we have to manually search, will this be done electronically now?	Yes, that's correct. The methods by which this report will be made available electronically are to be determined. Possible methods are via the Insurance e Service Portal and/or web service.
Will the Statistical Reporting plans for Auto and Commercial Auto be changing?	This question should be addressed to CAR (Commonwealth Automobile Reinsurers). From the RMV's perspective, this should not be changing.
Open	
Will there be exceptions for Municipality types of vehicles. Water Districts, Fire Departments etc?	Further internal ATLAS discussion required
ATLAS Release 1	
Will any enhancements be done for R1 (e.g. reporting foreign violations)?	The Merit Rating Board (MRB) will continue to work with our R1 SDIP interface partners to address outstanding issues and consider enhancement requests.
Will the ability to handle requests for a non MA license be included with phase 2?	If this question refers to R1 transactions, R2 will not look to enhance R1 funcitoinality. R2 will focus specifically on the vehicle/registration functionality. If this question refers to R2 transactions, please forward specific use cases.
Also, will suspension date be made available with Release 2?	This refers to R1. The Merit Rating Board (MRB) will continue to work with our R1 SDIP interface partners to address outstanding issues and consider enhancement requests.
Will Atlas be enhanced to provide user access level? Right now it indicates "office staff"	This refers to the current SDIP eService portal functionality rolled out in R1. The Merit Rating Board (MRB) will continue to work with our R1 SDIP interface partners to address outstanding issues and consider enhancement requests.
Will we be able to have the focus group also focus on outstanding R1 items	The IPM Focus Group will remain focused on Release 2, working to improve design and communication. Mary Tibma - Relationship Manager has offered to pull together an R1 focus group to address remaining outstanding issues and discuss potential future enhancements. If you are interested in participating in this ATLAS R1 Insurance Focus group, please contact Mary at Mary.Tibma@dot.state.ma.us
Testing	
Will the test environment be available in the weeks leading up and after implementation?	The ATLAS R2 QA environment will be available until 10/18/2019, at which time the ATLAS team will turn our attention to R2 launch preparation. The QA environment will be unavailable from that date until appoximately 11/18/2019 (1-week post launch) to support post launch production support. Further details will be provided at a later date.
WebService	
Will the new web service functionality defined in R2 be implemented as an entirely new web service or additional functions added to the existing web service?	The design of this is still in progress, although our current direction is to build a separate suite of IPM web services. Any insurance partner with access to the SDIP web service will be able to utilize the same credentials for the IPM web services. IP whitelisting will need to be reviewed on a partner-by-partner basis to determine if additional whitelisting is needed.