

For Insurance Agents with EVR Access to the Registration Reinstatement Transaction

- Retrieve the Reinstatement Details.**
 - If the customer has outstanding reinstatement requirements to meet other than paying the reinstatement fee for the following revocation reason:
 - Lack of insurance/Insurance Cancellation: Select Verify Registration Insurance transaction to update the vehicle record (if offered by your Service Provider) or update the insurance through another RMV process.
 - Non-Payment of owner/vehicle-based citation: Refer customer to myRMV or a Service Center to pay the fee.
 - *Note: myRMV payments made by credit card are processed immediately but can take up to 3 days if made by e-check.*
 - Failure to Obtain an Inspection Sticker: Direct customer to get a current inspection sticker. <https://www.mavehiclecheck.com/apps/station-locator>.
 - Out of Service Order to due Invalid USDOT number: Advise the customer to contact FMCSA to correct the USDOT number then update the information on their registration (as needed) with the RMV.
 - Any other revocation reason: Refer the customer to the RMV Contact Center (857-368-8000) for more information on the revocation.
 - If the customer has met all outstanding requirements, proceed to next step.
- Perform the Registration Reinstatement transaction and collect the fee(s).**
 - \$50 for the lack of insurance or lack of inspection revocation reasons
 - *Note: The reinstatement fee is \$100.00 for Registration revocations for lack of insurance that were converted from ALARS (previous RMV system).*
 - \$100 for the non-payment of owner citation or the out of service order revocation reasons
- Print the Receipt PDF that is generated from the successful transaction.**
- Review the Registration Summary record or process an Inquiry transaction to verify the registration status is no longer Revoked.**
- If a new registration is needed, direct the customer to myRMV to process a duplicate online or the call the Contact Center (857-368-8000).**

For Dealers with EVR Access to the Registration Reinstatement Transaction

Retrieve the Reinstatement Details.

- If the customer has outstanding reinstatement requirements to meet other than paying the reinstatement fee for the following revocation reason:
 - Lack of insurance/Insurance Cancellation: Refer the customer to their insurance company to update their insurance information.
 - Non-Payment of owner/vehicle-based citation: Refer customer to myRMV or a Service Center to pay the fee.
 - *Note: myRMV payments made by credit card are processed immediately but can take up to 3 days if made by e-check.*
 - Failure to Obtain an Inspection Sticker: If your dealership cannot perform inspection, direct customer to get a current inspection sticker.
<https://www.mavehiclecheck.com/apps/station-locator>
 - Out of Service Order to due Invalid USDOT number: Advise the customer to contact FMCSA to correct the USDOT number then update the information on their registration (as needed) with the RMV.
 - Any other revocation reason: Refer the customer to the RMV Contact Center (**857-368-8000**) for more information on the revocation.
- If the customer has met all outstanding requirements, proceed to next step.

Perform the Registration Reinstatement transaction and collect the fee(s).

- \$50 for the lack of insurance or lack of inspection revocation reason
 - *Note: The reinstatement fee is \$100.00 for registration revocations for lack of insurance that were converted from ALARS (previous RMV system).*
- \$100 for the non-payment of owner citation or the out of service order revocation reasons

Print the Receipt PDF that is generated from the successful transaction.

Review the Registration Summary record or process an Inquiry transaction to verify the registration status is no longer Revoked.

If a new registration is needed, direct the customer to myRMV to process a duplicate online or the call the Contact Center (857-368-8000).