

CVR Odometer and Plate Type Updates – EVR Policies

On September 9th, Traditional EVR locations using the Computerized Vehicle Registration (CVR) Service Provider will begin to have access to new functionality when completing transactions for customers. As part of this update, the Odometer Code indicators have been enhanced for registration transactions. Additionally, the list of plate types that you are able to perform transactions for has been expanded and select plates can now be issued as new. This job aid will cover both of these updates.



Odometer Status

Odometer Status is also referred to as the Odometer Code. The Odometer Status will default to **Actual Mileage**, which will be the most common status you will use. **Actual Mileage** means that you are entering the true odometer mileage known for the vehicle and this is what you would have always entered before the update.

The following are additional statuses:

- **Odometer Discrepancy** – On EVR, this status can be selected when your customer does not know their mileage or has the incorrect mileage recorded and indicates so on their title and the RTA. When you select this option through your software and process the transaction, an Odometer Discrepancy brand will be added to the customer's new title. **If you select the Odometer Discrepancy status and then enter 0 in the Odometer Mileage field, True Mileage Unknown will be accurately selected in the RMV's ATLAS system.** Please do not enter 99,999 if the mileage is not known or there is an odometer discrepancy.
- **Kilometers** – This status cannot be selected on EVR. All kilometers must be converted into miles and entered as Actual Mileage.
- **Listed in Hours** – This status cannot be selected on EVR. To list the odometer in hours, the transaction would need to be processed at a Service Center.
- **Odometer Replaced** – This status cannot be selected on EVR. At the RMV, this is used to add a brand that indicates there is evidence that the odometer may have been tampered with.
- **Odometer May Be Altered** – This status cannot be selected on EVR. At the RMV, this is used to add a brand that indicates that the original odometer had been replaced with either a new or used one.

As mentioned, **Kilometers**, **Listed in Hours**, **Odometer Replaced**, and **Odometer May Be Altered** statuses cannot be selected on EVR, but you may see these statuses display for vehicles that already exist in the RMV's ATLAS system. You can register vehicles with these existing brands on EVR.



Additional odometer information can be found on pages 44 and 60 of your [EVR Traditional Training Reference Guide](#)¹

¹ <https://atlas.massrmv.com/Portals/54/Docs/EVR/EVR%20Training%20Reference%20Guide.pdf>



Plate Types

There are select plates that can now be issued as a new plate through EVR. Just like it works for special plates on EVR, these plate types will go through the **Centralized Plate Distribution Process**. You will select the plate type during a New Plate transaction to order the plate and issue a temporary plate and registration to the customer. The physical plates, decal, and registration will be mailed to the customer once the RMV Fulfillment Center completes the plate order request. These means that your location will not have physical inventory of these plates.

The following table reviews the select plate types that can now be issued as new through EVR along with their eligibility for the other available transactions on your Service Provider software. The remainder of this job aid will cover the pertinent information for each of these plate types with regards to their uses, registration fees, and registration expiration dates.

<i>Plate Type</i>	New Plate	Transfer	Reassign*	Renew	Cancel
<i>Camper Normal</i>	Yes	Yes	Yes	Yes	Yes
<i>Commercial Electric</i>	Yes	Yes	Yes	Yes	Yes
<i>Hearse</i>	Yes	Yes	Yes	Yes	Yes
<i>Municipal</i>	Yes	Yes	Yes	N/A	Yes
<i>Municipal Fire</i>	Yes	Yes	Yes	N/A	Yes
<i>Municipal Police</i>	Yes	Yes	Yes	N/A	Yes
<i>Semi-Trailer</i>	Yes	Yes	No	Yes	Yes
<i>Snow Removal</i>	Yes	Yes	Yes	Yes	Yes

**The Plate Reassignment transaction is only allowed when a lease is involved.*

There is full chart of eligible plate types per transaction at the end of this document for future reference. Please review this chart for each plate type that is available on EVR as various plate types are now eligible for additional transactions.



Additional information can be found in the [EVR Plate Manual](#)² and the [RMV's Schedule of Fees](#)³ document.

² <https://atlas.massrmv.com/Portals/54/Docs/EVR/EVR%20Plate%20Manual.pdf>

³ <https://www.mass.gov/doc/rmv-schedule-of-fees/download>

CVR Odometer and Plate Type Updates – EVR Policies

Camper Normal Plates

Purpose: Issued for an auto home or any vehicle that can be used for human habitation (typically identified by permanently installed and operational sink and toilet). They can be either a powered camper or a camping trailer. Camper and motor home types include:

Motorized Camper:

- Class A Motorhomes
- Class B Motorhomes
- Class C Motorhomes

Towable Camper

- Travel Trailers
- 5th Wheel



Fees & Registration Period: There are different types of campers and varying details on how they should be registered. A new camper plate fee is \$50 and they are prorated to half the fee after September 1st. These plate types expire in November.

For more information review your [EVR Plate Manual](#)⁴ and the [RMV's Schedule](#)⁵ of Fees document. Additional details on the Camper Normal Plates are also currently being added to the **EVR Traditional Training Reference Guide** and should be available on the ATLAS Business Partner website shortly.

Commercial Electric Plates

Purpose: This Commercial Electric Vehicle Plate type will be available for any commercial vehicle that is either electric-powered or a hybrid vehicle.



Fees: There is no special annual fee for the electric vehicle plate. This plate is used like a Commercial Normal Plate with the only difference being, the fuel type requirement. Fees are based off the weight of the vehicle and the load it carries. Vehicles registered after October 1st will be ½ the normal fee for the remainder of that year.



Registration Period: Up to 5000 lbs. will be a biannual registration, 5001 lbs. or more will be an annual registration.

Hearse Plates

Purpose: This Commercial Plate type issued to a vehicle that is regularly used during business of a licensed embalmer or a licensed funeral director. *Special Rule:* This plate type can only be issued to a funeral home business entity rather than an individual owner.



Fees: Based off the weight of the vehicle and the load it will carry.

Registration Period: Up to 5000 lbs. will be a biannual registration; 5001 lbs. or more will be an annual registration.


⁴ <https://atlas.massrmv.com/Portals/54/Docs/EVR/EVR Plate Manual.pdf>

⁵ <https://www.mass.gov/doc/rmv-schedule-of-fees/download>


CVR Odometer and Plate Type Updates – EVR Policies

Municipal Plates


Municipal Fire Plate

 **Eligibility:** Available to any vehicle owned or leased by a municipal fire department.

Municipal Plate

 **Eligibility:** Available to any vehicle owned or leased by a municipality or any political subdivisions. Municipal plates are issued to vehicles used solely for city or town business.

Municipal Police Plate

 **Eligibility:** Available to any vehicle owned or leased by a municipal police department.



Fees: There are no fees for Municipal Plates.

Registration Period: Municipal Plates do not expire.

Special Rules:

- If you encounter an error when registering a municipal plate, please reach out to your Service Provider Help Desk for support.
- Self-insured, municipal vehicles cannot be registered on EVR. These transactions need to be completed at an RMV Service Center.

Semi Trailer Plates

Purpose: Issued to a trailer having wheels at the back but supported at the front by a towing vehicle (e.g.) a tractor-trailer. **Special Rule:** The body style must be semi-trailer in order to issue the plate. If you select trailer instead you will get an error during the transaction. Semi-Trailer models include:

- Car Haulers
- Livestock Trailers
- Fifth Wheel
- Dump Trailers
- Roll Offs
- Flat Bed Trailer
- Logging Trucks
- Tank Trailers
- Freight Trailers



Fees: Based off the weight of the trailer and the load it will carry.

Registration Period: 5-year registration period.

Note: If your EVR location anticipates a number of Semi-Trailer plate renewals this fall, reach out to your Compliance Officer to request 5-year decals. These decals currently cannot be ordered through inventory but will be added as an option shortly.

Snow Removal Plates

Purpose: Commercial Plate type issued to customers who use their vehicles as snowplows or salt/sand vehicles in the winter.



Fees: Based off the weight of the vehicle and the load, plow, and another other equipment that is attached to the vehicle. Fees for this Commercial plate type are **not prorated**.



Registration Period: Valid for one year (regardless of the vehicle's weight), with an expiration date of September 30th.



CVR Odometer and Plate Type Updates – EVR Policies

This chart includes the full list of eligible plate types per transaction that can be completed through your EVR Service Provider software. An example of one of the updated plate types is the Passenger Lottery plate. If you look this plate up on the chart below you will see that you can now complete a plate transfer, renewal or cancellation for a lottery type.

Eligible Plate Types Per Transaction

<i>Plate Type</i>	New Plate	Transfer	Reassign	Renew	Cancel
<i>ALS One</i>	Yes	Yes	Yes	Yes	Yes
<i>Ambulance</i>	No	Yes	Yes	Yes	Yes
<i>Ambulance Reserved</i>	No	Yes	Yes	Yes	Yes
<i>Animal Ambulance</i>	No	Yes	Yes	Yes	Yes
<i>Antique</i>	No	No	No	Yes	Yes
<i>Antique Vanity</i>	No	No	No	Yes	Yes
<i>Attleboro Transit Authority</i>	No	Yes	Yes	Yes	Yes
<i>Basketball Hall of Fame</i>	Yes	Yes	Yes	Yes	Yes
<i>Berkshire Transit Authority</i>	No	Yes	Yes	Yes	Yes
<i>Blackstone Valley</i>	Yes	Yes	Yes	Yes	Yes
<i>Brockton Transit Authority</i>	No	Yes	Yes	Yes	Yes
<i>Bronze Star</i>	No	Yes	Yes	Yes	Yes
<i>Bruins</i>	Yes	Yes	Yes	Yes	Yes
<i>Bus Normal</i>	No	No	No	No	Yes
<i>Bus Reserved</i>	No	No	No	No	Yes
<i>Bus Vanity</i>	No	No	No	No	Yes
<i>Camper Normal</i>	Yes	Yes	Yes	Yes	Yes
<i>Camper Reserved</i>	No	Yes	Yes	Yes	Yes
<i>Camper Vanity</i>	No	Yes	Yes	Yes	Yes
<i>Cape and Island</i>	Yes	Yes	Yes	Yes	Yes
<i>Cape Ann</i>	Yes	Yes	Yes	Yes	Yes
<i>Cape Ann Transit Authority</i>	No	Yes	Yes	Yes	Yes
<i>Cape Cod Transit Authority</i>	No	Yes	Yes	Yes	Yes
<i>Celtics</i>	Yes	Yes	Yes	Yes	Yes
<i>Choose Life</i>	Yes	Yes	Yes	Yes	Yes
<i>Commercial</i>	Yes	Yes	Yes	Yes	Yes
<i>Commercial Electric</i>	Yes	Yes	Yes	Yes	Yes
<i>Commercial Reserved</i>	No	Yes	Yes	Yes	Yes
<i>Commercial Vanity</i>	No	Yes	Yes	Yes	Yes
<i>Congressional Medal of Honor</i>	No	Yes	Yes	Yes	Yes
<i>Conquer Cancer</i>	Yes	Yes	Yes	Yes	Yes
<i>Cure Breast Cancer</i>	Yes	Yes	Yes	Yes	Yes
<i>Disabled Parking</i>	No	Yes	Yes	Yes	Yes
<i>Disabled Vanity</i>	No	No	No	Yes	Yes
<i>Disabled Veteran</i>	No	Yes	Yes	Yes	Yes
<i>Distinguished Flying Cross</i>	No	Yes	Yes	Yes	Yes
<i>Electric Vehicle</i>	Yes	Yes	Yes	Yes	Yes
<i>Emergency Vehicle</i>	No	No	No	Yes	Yes
<i>Ex-POW</i>	No	Yes	Yes	Yes	Yes
<i>Fallen Heroes</i>	Yes	Yes	Yes	Yes	Yes
<i>Fire Fighters Memorial</i>	Yes	Yes	Yes	Yes	Yes
<i>Fish and Wildlife</i>	Yes	Yes	Yes	Yes	Yes
<i>Franklin Transit Authority</i>	No	Yes	Yes	Yes	Yes



CVR Odometer and Plate Type Updates – EVR Policies

<i>Plate Type</i>	New Plate	Transfer	Reassign	Renew	Cancel
<i>Free Masons</i>	Yes	Yes	Yes	Yes	Yes
<i>Fresh and Local</i>	Yes	Yes	Yes	Yes	Yes
<i>Gold Star Family</i>	No	Yes	Yes	Yes	Yes
<i>Gold Star Family Vanity Plate</i>	No	Yes	Yes	Yes	Yes
<i>Greenfield Montague Transit Authority</i>	No	Yes	Yes	Yes	Yes
<i>Habitat and Heritage</i>	Yes	Yes	Yes	Yes	Yes
<i>Hearse</i>	Yes	Yes	Yes	Yes	Yes
<i>Hearse Reserved</i>	No	Yes	Yes	Yes	Yes
<i>Invest in Children</i>	Yes	Yes	Yes	Yes	Yes
<i>Legion of Valor</i>	No	Yes	Yes	Yes	Yes
<i>Limited Use</i>	No	No	No	Yes	Yes
<i>Livery Normal</i>	Yes	Yes	Yes	Yes	Yes
<i>Livery Reserved</i>	No	Yes	Yes	Yes	Yes
<i>Livery Vanity</i>	No	Yes	Yes	Yes	Yes
<i>Lowell Transit Authority</i>	No	Yes	Yes	Yes	Yes
<i>Martha's Vineyard</i>	Yes	Yes	Yes	Yes	Yes
<i>Martha's Vineyard SE Transit Authority (MVTA)</i>	No	Yes	Yes	Yes	Yes
<i>Martha's Vineyard SE Transit Authority (VTA)</i>	No	Yes	Yes	Yes	Yes
<i>Mass Animal Coalition</i>	Yes	Yes	Yes	Yes	Yes
<i>Mass Bay Transit Authority</i>	No	Yes	Yes	Yes	Yes
<i>Mass Turnpike Transit Authority</i>	No	Yes	Yes	Yes	Yes
<i>Medical Doctor</i>	No	Yes	No	Yes	Yes
<i>Merrimac Valley Transit Authority</i>	No	Yes	Yes	Yes	Yes
<i>MetroWest Transit Authority</i>	No	Yes	Yes	Yes	Yes
<i>Montachusett Transit Authority</i>	No	Yes	Yes	Yes	Yes
<i>Motorcycle Bronze Star</i>	No	Yes	Yes	Yes	Yes
<i>Motorcycle Disabled</i>	No	Yes	Yes	Yes	Yes
<i>Motorcycle Distinguished Flying Cross</i>	No	Yes	Yes	Yes	Yes
<i>Motorcycle Ex-POW</i>	No	Yes	Yes	Yes	Yes
<i>Motorcycle Gold Star Family</i>	No	Yes	Yes	Yes	Yes
<i>Motorcycle Gold Star Family Vanity</i>	No	Yes	Yes	Yes	Yes
<i>Motorcycle Legion of Valor</i>	No	Yes	Yes	Yes	Yes
<i>Motorcycle Limited Use</i>	No	Yes	Yes	Yes	Yes
<i>Motorcycle Medal of Honor</i>	No	Yes	Yes	Yes	Yes
<i>Motorcycle Municipal</i>	No	Yes	Yes	Yes	Yes
<i>Motorcycle Normal</i>	Yes	Yes	Yes	Yes	Yes
<i>Motorcycle Pearl Harbor</i>	No	Yes	Yes	Yes	Yes
<i>Motorcycle Purple Heart</i>	No	Yes	Yes	Yes	Yes
<i>Motorcycle Reserved</i>	No	Yes	Yes	Yes	Yes
<i>Motorcycle Silver Star</i>	No	Yes	Yes	Yes	Yes
<i>Motorcycle Vanity</i>	No	Yes	Yes	Yes	Yes
<i>Motorcycle Veteran</i>	No	Yes	Yes	Yes	Yes
<i>Municipal</i>	Yes	Yes	Yes	N/A	Yes
<i>Municipal Boston</i>	No	Yes	Yes	N/A	Yes
<i>Municipal Disabled</i>	No	Yes	Yes	N/A	Yes
<i>Municipal Fire</i>	Yes	Yes	Yes	N/A	Yes
<i>Municipal Police</i>	Yes	Yes	Yes	N/A	Yes
<i>Nantucket Island</i>	Yes	Yes	Yes	Yes	Yes
<i>Nantucket Transit Authority</i>	No	Yes	Yes	Yes	Yes



CVR Odometer and Plate Type Updates – EVR Policies

<i>Plate Type</i>	New Plate	Transfer	Reassign	Renew	Cancel
<i>National Guard</i>	No	Yes	Yes	Yes	Yes
<i>New England Patriots</i>	Yes	Yes	Yes	Yes	Yes
<i>News Photographer</i>	No	Yes	No	Yes	Yes
<i>Olympic Spirit</i>	Yes	Yes	Yes	Yes	Yes
<i>Pan Mass Challenge</i>	Yes	Yes	Yes	Yes	Yes
<i>Passenger Lottery</i>	No	Yes	No	Yes	Yes
<i>Passenger Normal Green</i>	No	Yes	No	Yes	Yes
<i>Passenger Normal Red</i>	Yes	Yes	Yes	Yes	Yes
<i>Passenger Reserved</i>	No	Yes	Yes	Yes	Yes
<i>Passenger Vanity</i>	No	Yes	Yes	Yes	Yes
<i>Pearl Harbor Survivor</i>	No	Yes	Yes	Yes	Yes
<i>Pioneer Valley Transit Authority</i>	No	Yes	Yes	Yes	Yes
<i>Plymouth 400</i>	Yes	Yes	Yes	Yes	Yes
<i>Protect and Serve</i>	Yes	Yes	Yes	Yes	Yes
<i>Purple Heart</i>	No	Yes	Yes	Yes	Yes
<i>Red Sox</i>	Yes	Yes	Yes	Yes	Yes
<i>Right Whale</i>	Yes	Yes	Yes	Yes	Yes
<i>School Bus Normal</i>	No	No	No	No	Yes
<i>School Bus Reserved</i>	No	No	No	No	Yes
<i>School Pupil Normal</i>	No	No	No	No	Yes
<i>Semi-Trailer</i>	Yes	Yes	No	Yes	Yes
<i>Semi-Trailer Reserved</i>	No	Yes	No	Yes	Yes
<i>Silver Star</i>	No	Yes	Yes	Yes	Yes
<i>Snow Removal</i>	Yes	Yes	Yes	Yes	Yes
<i>Southeastern Regional Transit Authority</i>	No	Yes	Yes	Yes	Yes
<i>Taxi Normal</i>	Yes	Yes	Yes	Yes	Yes
<i>Taxi Reserved</i>	No	Yes	Yes	Yes	Yes
<i>Trailer Normal</i>	Yes	Yes	Yes	Yes	Yes
<i>Trailer Reserved</i>	No	Yes	Yes	Yes	Yes
<i>UMass</i>	Yes	Yes	Yes	Yes	Yes
<i>United We Stand</i>	Yes	Yes	Yes	Yes	Yes
<i>Van Pool</i>	No	No	No	Yes	Yes
<i>Veteran Flag Plate</i>	No	Yes	Yes	Yes	Yes
<i>Veteran Plate</i>	No	Yes	Yes	Yes	Yes
<i>Welcome Home</i>	Yes	Yes	Yes	Yes	Yes
<i>White Shark</i>	Yes	Yes	Yes	Yes	Yes
<i>Worcester Transit Authority</i>	No	Yes	Yes	Yes	Yes
<i>Year of Manufacture</i>	No	No	No	No	No