

REGISTRY OF MOTOR VEHICLES BUSINESS UPDATE



Driving School Community
March 26, 2020

RMV POLICY ACCOMMODATIONS

- Allowing for online education **temporarily**
- Parent class can be offered online
- 60-day extension to Permits expired or expiring in March and April
- 60-day extension for Vehicle Inspections
- No permit exams until at least April 7
- No road tests until at least April 7
- RMV is in the process of determining approach to address canceled class D and M road tests

RMV RESERVATIONS

Service Centers with reservations include:

- Boston
 - Brockton
 - Fall River
 - Lawrence
 - Pittsfield
 - Plymouth
 - Springfield
 - Worcester
- Reservations are not available for all transactions. Many can be conducted online or via mail.
 - Schedule online at the online service center on [Mass.Gov/RMV](https://www.mass.gov/RMV) (Make or Cancel Reservations) or by calling the Contact Center 857-368-8000
 - RMV **is not** offering Class D and M permits tests at this time
 - RMV Service Centers in Milford and Wilmington
 - Reopened to *exclusively* perform commercial license/permit transactions on a **walk-in basis**
 - Dedicated, B2B/IRP Centers at the **Milford, Wilmington, and Springfield**** Service Centers
 - **drop-off transactions / bundles only** -Runners will not be able to wait
 - ** Springfield process is different

RMV RESOURCES

Business Partner Website:

<https://atlas.massrmv.com/>

Email Support:

RMVDrivingSchools@dot.state.ma.us

RMV Coronavirus Updates:

<https://www.mass.gov/info-details/rmv-covid-19-information>

Twitter for real-time updates:

[@MassRMV](https://twitter.com/MassRMV)

RMV Website:

[Mass.Gov/RMV](https://www.mass.gov/RMV)

RMV Contact Center:

800-368-8000

MassDOT press releases:

blog.mass.gov/transportation/

How can we be of assistance?

Submit Questions Using Question Function