

REGISTRY OF MOTOR VEHICLES BUSINESS UPDATE



Auto Dealer Community
March 26, 2020

RMV POLICY ACCOMMODATIONS

- 60-day extension for March and April Vehicle Inspections
 - inspection stickers expiring on March 31, 2020 must be inspected by May 31, 2020
 - inspection stickers expiring on April 30 must be inspected by June 30
- Extension of time for newly registered vehicles:
 - Any newly registered non-commercial vehicle purchased between March 1, 2020 and March 31, 2020 must be inspected by May 31
 - Any newly registered non-commercial vehicle purchased between April 1, 2020 and April 31, 2020 must be inspected by June 30
- Inspection stations are excused from compliance with being open minimum of 6 hours/day, 5 days/week during the length of the COVID-19 emergency
- Motorcycle sticker expiration extended to June 30
- 60-day extension to Driver Licenses expired or expiring in March and April

RMV RESERVATIONS

Service Centers with reservations include:

- Boston
 - Brockton
 - Fall River
 - Lawrence
 - Pittsfield
 - Plymouth
 - Springfield
 - Worcester
- Schedule online at the online service center on [Mass.Gov/RMV](https://www.mass.gov/RMV) (Make or Cancel a Reservation)
or
by calling the Contact Center at 857-368-8000
 - Dedicated, B2B/IRP Centers at the **Milford, Wilmington, and Springfield**** Service Centers
 - *drop-off transactions / bundles only*
 - ** Springfield process is different

RMV RESOURCES

Business Partner Website:

<https://atlas.massrmv.com/>

Email Support:

RMVAtlasSupport@dot.state.ma.us

RMV Coronavirus Updates:

<https://www.mass.gov/info-details/rmv-covid-19-information>

Twitter for real-time updates:

[@MassRMV](https://twitter.com/MassRMV)

RMV Website:

[Mass.Gov/RMV](https://www.mass.gov/RMV)

RMV Contact Center:

800-368-8000

MassDOT press releases:

blog.mass.gov/transportation/

How can we be of assistance?

Submit Questions using Chat Function